

AT A GLANCE BULLETIN



Army Community Service 61 Quebec Street, BLD 683 Fort Devens, MA 01434–4479 Serving the Military in New England

January 2015

January 2015

Army Community Service



Fort Devens Welcome Center

61 Quebec Street, Building 683

ACS Hours of Operation

0730-1600 Monday -Friday

https://www.devens.army.mil

ACS TELEPHONE NUMBERS

978-796-3023/3119 DSN 256-3023/3119

MILITARY ONE SOURCE

1-800-342-9647 Available 24/7/365

www.MilitaryOneSource.mil

FROM THE OFFICE OF THE ACS DIRECTOR



<u>Happy New Year 2015</u> In the new year, ACS wishes you 12 months joy, 52 weeks of fun, 365 days success, and 8760 hours health. A new year is like a blank book. The pen is in your hands. It is your chance to write a beautiful story for yourself.



ACS extends a very warm New England welcome to Command Sergeant Major Coleman-Webb and her Family. We look forward to working with her and the experience she brings to Fort Devens.

We wish the best for our outgoing CSM Angel Ortizguzman and his Family and thank him for his wisdom and guidance.

Important Information to Keep on Hand:

- HOW TO REPORT THE DEATH OF A RETIREE: Contact the Department of the Army Casualty & Mortuary Affairs Operations Center by calling 800-626-3317. You will be immediately referred to a local Casualty Assistance Center who will report the death to the Defense Finance and Accounting Service to stop retired pay and initiate the survivor benefits process. When reporting the death, please provide the retiree's full name, SSN, date and place of birth, retired rank, retired date, disability rating if any, circumstances surrounding the death, next of kin information, copy of DD 214, copy of death certificate.
- **-FUNERAL HONORS:** Your funeral director should be able to coordinate this for you.
- **-RESEARCH YOUR RECORDS:** www.archives.gov/research/order/order-vets-records.html
- **-SPACE A FLIGHT INFORMATION:** www.amc.af.mil/shared/media/document/AFD-120206-033.pdf

-VETERAN SERVICE RECORDS: Replace DD 214: National Personnel Records Center, Military Personnel Records, 9700 Page Ave., St. Louis, MO 6332-5100 www.vetrecs.archives.gov
-TRICARE INFORMATION: www.tricare.mil 877-874-2273 Tricare for Life 866-773-0404 www.tricare.mil/tfl/default.cfm Tricare Retiree Dental Plan: 888-838-8737 www.TRDP.ORG
-CHANGE OF ADDRESS OR PAY INFORMATION OR MARRY, REMARRY, DIVORCE, ETC: Defense Finance & Accounting Service, US Military Retired Pay, PO Box 7130, London, KY – 40742-7131 800-321-1080, Use SSN on all communications. STATE VFW SERVICE OFFICER: John Barrett 603-222-5780 For assistance with filing and follow-up on VA Claims.

FINANCIAL

9 Scary Things Consumers Do With Their Money

- 1. **Auto Title Loans:** With this scary loan, you leverage your car to get quick cash. Often, no background or credit check is necessary. You hand over the title to your car, and all you have to do is pay back the loan, plus interest. You will pay the loan back, of course. But because you may not be able to afford the interest rate (often 25 percent), you'll probably take out another auto title loan. Don't do it this road is a dead end.
- 2 **Payday loans:** According to The Pew Charitable Trusts, 69 percent of first-time borrowers use a payday loan to fund a recurring expense, like the mortgage or food, and not an unexpected emergency. This is worrisome because if you're having trouble paying regular bills and need a payday loan, you probably don't have extra cash to pay for this loan. Like an auto title loan, payday loans are predatory. The lender is the predator.
- 3 **Buying Rent to Own Products**: Rent-to-own stores are popular for a reason. If you need a refrigerator, a bed or a television, you can furnish your home for a low weekly price. But you're going to live with a lot of financial stress. Many rent-to-own stores charge 100 percent or more for furniture, appliances and electronics. Over several years, you can easily find yourself paying \$3,000 to own a \$900 TV.
- 4 **Carrying a large balance on your credit card**: Carrying a balance isn't cause for panic if you can pay off the balance in a short period of time. What's scary is when you carry a large balance you can't pay off for years. If you owe \$10,000 on a credit card with an interest rate of 15.2 percent, it will take you 12 years to pay off the card if you're just making the minimum payment (often 4 percent of the balance). You would pay \$4,539 in interest on the \$10,000 principal
- 5 Racking up bank overdraft fees: If you're spending freely and don't realize your account balance is dangerously low, you can easily accrue overdraft fees. The problem? Not only are the fees high, but the banks are making a fortune out of your misfortune. The Consumer Financial Protection Bureau explains how devastating these fees are: "Put in lending terms, if a consumer borrowed \$24 for three days and paid the median overdraft fee of \$34, such a loan would carry a 17,000 percent annual percentage rate."
- 6. **Gambling**: Do we really need to explain why this is a bad idea? Last year, The Wall Street Journal analyzed a database of 4,222 Internet gamblers from 2005 to 2007. Of the top 10 percent of bettors, approximately 95 percent lost money. It's one thing to go to a casino once a year or play the lottery occasionally, but when you're doing it fairly regularly, you're risking money that could pay your mortgage, credit card debts, retirement or your child's college.

SOLDIER AND FAMILIES

<u>Project New Hope's:</u> motto is "Where Veterans Rebuild with Honor." PNH is a 501(c) 3 nonprofit founded in 2010 and established in 2011 by a disabled Air Force veteran, President & CEO William Moore, to help veterans transition to civilian life and to create mutual support and camaraderie among service-members, veterans, Gold Star & Survivor's and their families.

Headquartered in Worcester, MA, Project New Hope Inc. is comprised of a group of Veterans, and a Gold Star Mother who have experienced the hardships of military service and war firsthand and understands its impact does not end upon a service member's return home. We also understand the impact on those families who did not have a loved one return home. Project New Hope Inc. proudly partner's with a network of Massachusetts civilian organizations, Veterans organizations, non-profits, and private corporations who kindly donate their professional services to assist in providing local service-members, Veterans, Gold Star & Survivor's and their families with assistance.

Project New Hope Inc. holds a series of weekend-long retreats in relaxed wilderness settings, with workshops and activities, at no cost to the participants. Here, with their loved ones and other veterans, attendees build friendships and get support for the real world. Retreats are run for such groups as families with children, female veterans, male veterans, and Gold Star & Survivor Families who have lost a loved one during military service. Targeted issues include PTSD (post-traumatic stress disorder), TBI (traumatic brain injury), MST (military sexual trauma) drug and alcohol addiction, LGBTQ (lesbian, gay, bisexual. transgender and questioning) and suicide prevention. These and other issues are often hidden or invisible, even to loved ones, and make them harder to identify, understand and treat. Project New Hope Inc. looks to continue expanding services provided to Massachusetts service-members, Veterans, their families and families of the fallen. In July 2014 we initiated three new monthly groups to provide assistance and support to our service-members, Veterans, their spouses and parents while increasing the local awareness of the organization with the goal of establishing partners throughout New England with one common goal — to honor, and aid our brave men, women, and their families who have served in our United States Armed Forces.

First Two Retreats Scheduled For 2015 Gold Star & Survivor Retreat http://www.projectnewhopema.org/retreats/gold-star-survivor-retreat/>

February 13 – 15: http://www.projectnewhopema.org/retreats/gold-star-survivor-retreat/
March 6th – 8th: http://www.projectnewhopema.org/retreats/substance-abuse-family-retreat/
POC: William (Bill) Moore, Executive Director & President, Project New Hope Inc.
70 James Street, Suite 153-A, Worcester, MA. 01603 Phone: 774- 243-7859







Funding will allow 1 room per family, additional 3rd and 4th adult in same room. Rollaway Beds are available Children under 16yrs stay free in room with an adult utilizing existing bedding ** No Pets Allowed On Property **

Deluxe Double

Newly renovated deluxe room with two double beds with plush pillow top mattresses, 32" flat screen TV, refrigerator and in-room movies. Room features a modern tile and granite bathroom.

WHAT: Gold Star & Survivor Retreat

This retreat provides assistance for families to come together for a weekend o healing, sharing and remembering their service-member killed in combat or died while serving outside of combat operations, including those who have committed suicide in theater and outside of combat operations-the wives, husbands, mothers, fathers, brothers, sisters, children and other relatives of the fallen.

WHEN: February 13 –15

Check In Time: After 3:00 pm Check Out Time: Before 11:00 am

WHERE:

Resort and Conference Center at Hyannis 35 Scudder Avenue Hyannis, MA. 02601

REGISTRATION:

http://www.projectnewhopema.org/retreats/

This event is being sponsored by Project New Hope Inc. with support from:

MASSACHUSETTS
Soldiers Legacy Fund

MASSACHUSETTS
MILITARY HEROES FUND
Supporting Families Who Have Made the Ultimate Sacrifice

<u>Child Care Subsidy Websites</u> Good information to have for assistance with the high cost of childcare http://www.gsa.gov/portal/category/26331 or http://financeweb.gsa.gov/childcare_portal

UPCOMING EVENTS

Military Child 2015 Scholarships: http://www.militaryscholar.org/sfmc/need.html Make sure all deadlines are met.

WHAT'S NEW

<u>New Soldier Allotment Rules:</u> According to a Defense Department news release published today, effective Jan. 1, 2015, the change in DOD's Financial Management Regulation will prohibit Service members from allotting pay to buy, lease or rent personal property, a senior DOD official said.

IMPROVING PROTECTION FOR SERVICE MEMBERS: This policy change will eliminate that aspect of the allotment system most prone to abuse by unscrupulous lenders that prey on Service

members. This will significantly improve protections for all Service members and their families, while not significantly reducing the flexibility to use allotments for a number of legitimate purposes, the release reported.

NEW ALLOTMENT CHANGES: DOD officials said that while existing allotments are not affected, Service members will no longer be able to make allotments for the following types of purchases:

- -- Vehicles, such as automobiles, motorcycles and boats
- -- Appliances or household goods, such as furniture, washers and dryers
- -- Electronics, such as laptops, tablets, cell phones and televisions
- -- Other consumer items that are tangible and moveable

Allotments still can be used for savings account deposits, investments, to support dependents, pay insurance premiums, mortgages, rents, make Combined Federal Campaign contributions, and U.S. government debt repayments. Another line of protection for Service members and their families is included when starting new allotments through MyPay and manually on DD Form 2558, officials said. Officials said Service members must certify under the Uniform Code of Military Justice that the allotment is not for "the purchase, lease, or rental of personal property of or payment toward personal property."

REVIEWING THE ALLOTMENT SYSTEM: The secretary directed the change following an interagency review that began in June 2013, in response to a major enforcement action by the Consumer Financial Protection Bureau. The team comprised DOD representatives from the comptroller, Defense Finance and Accounting Service, personnel and readiness, and general counsel offices in the Joint Staff and secretary's offices. Non-DOD participants were from the Federal Deposit Insurance Corp., CFPB, Federal Reserve Board, Comptroller of the Currency and the National Credit Union Administration.

Defense Officials said a 2012 analysis showed that the top 10 financial institutions that received allotments from Service members processed almost two million allotments totaling \$3.767 billion. Of the top 10 allotment processors, state law enforcement, consumer advocates, and the financial regulators have flagged three particular institutions as suspected abusers of the allotment system. Those institutions received 999,588 allotments totaling \$1.380 billion, in fiscal year 2012.

ALLOTMENT USAGE BY RANK: Officials said the 2012 analysis also found that on average per capita, warrant officers use 5.73 allotments, commissioned officers use 3.55 and enlisted personnel use 3.49 allotments, respectively. The dollar average per allotment is highest for warrant officers (\$1,679 per allotment), followed by officers (\$1,554 per allotment), and then enlisted personnel (\$1,224 per allotment).

The new allotment rule applies to active-duty members and not military retirees or DOD civilians, officials said. Source:

http://www.army.mil/article/138817/New_allotment_rule_protects_troops_from_lending_scams/

TICKETS AND TOURS

TICKETS AND TOURS, (781) 225-6505/6498 Hanscom AFB, 98 Barksdale Street Bldg http://www.hanscomservices.com/ PREPAID ORDERS ONLY!! Payment is due at the time the order is placed. Once the order has been placed there are no refunds.



Tickets & Tours presents...

PATRIOTS TICKETS

Patriots Playoff Ticket Drawing starting TODAY! Enter now through 3 p.m., Wed., Jan 7 for your chance to purchase a pair of tickets to a Patriots playoff game!

<u>Saturday, January 10 4:35pm</u> (price TBD)_Patriots vs. Colts, Bengals or Ravens

Drawing entries must be made in person at the Tickets & Tours office. Patriots tickets for the post season will be sold by drawing only. This will be a running drawing for the remainder of the Patriots' season (if applicable).

HANSCOM AIRMAN AND FAMILY READINESS CENTER January 2015

Please Call 781-225-2765 to Register

SOMEONE TO TALK TO when you need it: Military Family Life Counselors (MFLC) provide free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 879-7654 and leave your first name only for an appointment!

Employee Assistance Program (EAP) provides a confidential, free counseling service on a wide range of personal & work concerns for DoD civilian, NAF & DECA employees as well as their family members. The EAP offers Financial & Legal services as well. Contact Ina Bachman, LICSW, CEAP at 1-800-222-0364 for an appointment & check out the website www.FOH4you.com . ** On site every Monday!!

VA BENEFITS ADVISORS *are available.* Please contact them at 781-225-2624/2625 or 508-847-9985. Located in Bldg 1217.

VETERANS AFFAIRS DISABILITY CLAIMS REVIEW

Fridays (By Appointment Only) A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. Appointment is required. Call the AMVETS Service Representative at 617-980-8400.

SCHOOL LIAISON PROGRAM is available to coordinate and assist military and DoD civilian parents with school-age children with educational opportunities and information necessary to succeed in an academic environment. Call 781-225-2765 for assistance/information.

GOAL SETTING FOR LIFE: Monday, 5 January; 11:30 a.m. – 12:30 p.m.

Why is goal setting important? How do you decide what is a priority in your life? How do you formulate a realistic goal and stay motivated to reach your goal? Join us and find your answers. Presented by Hanscom's Military and Family Life Counselor.

WINNING SALARY NEGOTIATION: Tuesday, January 6; 10:30 a.m.—12:30 p.m.

This intense 2 hour workshop will expose you to negotiating skills yielding top-of-range beginning salary & benefits. Taught by an HR Staffing Specialist & Compensation Negotiator.

PRESEPARATION COUNSELING: Wednesdays, January 7, 14, 21, 28; 9:00 — 11:00 a.m. Weekly sessions for separating & retiring service members to complete the mandatory DD Form 2648, Preseparation Counseling. The session provides critical information about benefits, resources & services available to transition from military to civilian life. This counseling MUST be provided at least 90 days prior to date of separation or retirement. Service members must complete the counseling prior to attending the Transition-GPS (Goals, Plans, Success)Workshop.

RESUME WRITING FOR THE PRIVATE SECTOR: Wednesday, January 7; 12:30 — 3:30 p.m. This basic resume writing course discusses how to write & format an effective resume & cover letter. Taught by a former private sector HR staffing specialist.

GETTING FINANCES BACK ON TRACK—'LUNCH & LEARN' Thursday, January 8; 12:00 - 12:45 p.m. Recover from the holiday rollercoaster! Come hear about debt reduction methods, saving tips to use all year round and planning for next year, cash not credit. Presented by the Hanscom Federal Credit Union. Free lunch.

PREDEPLOYMENT BRIEFING Every Friday, January 9, 16, 23, 30; 2:00 —3:00 p.m. Mandatory for personnel tasked with a TDY/Deployment of 30 days or longer. Spouses are highly encouraged to attend. Briefings are held every Friday at the A&FRC. Please call to sign up.

TRANSITION —GPS WORKSHOP Monday - Friday, January; 12-16; 7:30 a.m.—4:00 p.m. Airman & Family Readiness Center · All military attendees must have completed DD Form 2648/1 (Pre-separation Counseling) prior to the workshop. Mandatory for all service members. Spouses welcome. Assists voluntarily & involuntarily separating & retiring service members with career & life transition. This 5 day program consists of a VA benefits briefing, DOL Employment Workshop, a modules on financial planning, Military Occupational Code

(MOC) Crosswalk & preparation and review of Individual Transition Plans (ITP). All military attendees must be enrolled in eBenefits.va.gov prior to the workshop. Please bring your own laptop, Pre-Registration is required.

INSTALLATION COMMANDER'S WELCOME & INFO FAIR: Monday, January 12; 8:00 – 11:30 p.m. Hanscom Conference Center Your official introduction to Hanscom AFB features essential base & local community information for new arrivals. Spouses & other service personnel at HAFB are encouraged to attend! MEDICAL SQUADRON WELCOME for clinic beneficiaries (mandatory for military) follows from 11:45—1:00 p.m. FIRST DUTY STATION OFFICER'S FINANCIAL BRIEFING follows from 2-3:30 PM. FAMILY WELCOME — Bring the children! Tuesday, January 13; 10:00 — 11:00 a.m. Community Support Center, Bldg. 1217

Learn about Hanscom AFB & the surrounding communities. Receive money saving tips and shopping information while learning about schools, recreation, local attractions, safety, security, education, employment & more. Children welcome.

E-SMOOTH MOVE SEMINAR Thursday, January 15; 11:00 a.m. — 12:00 p.m.

Learn how to navigate the new internet-based resources designed for PCS moves, & where to get answers to your questions about your upcoming move. Informational handouts will be provided. Bring your "smart" device & follow along with us on our WIFI. **Spouses Welcome!**

MOVING WITH CHILDREN Thursday, January 15; 12:15 — 1:00 p.m.

Parents! Please join us for this special presentation immediately following the E-Smooth Move Seminar. We'll discuss tips & techniques to help make moving & adjustment to a new school easier for your children whether it's their first move or their fifteenth. (Partnership with MFLC)

HEARTS APART - 'Winter Wonderland Party' Wednesday, January 21; 5:00—6:30p.m.

Minuteman Commons Families of deployed, remote tour and extended TDY service members are invited to join us to share in the magic of a New England winter wonderland. We'll have a snowman-making contest (everyone's a winner), eat snowman soup and frolic in the "snow". Please RSVP (and let us know how many are attending) by Friday, January 17 to 781-225-2765 or e-mail shon.teicheira@us.af.mil

NETWORKING Thursday, January 22; 11:00 a.m. – 1:00 p.m.

Research shows that over 80% of employment opportunities are landed through networking. There is a right way and the wrong way to network. This workshop introduces you to resources you'll need to research companies and strategies on how to effectively network, including social media.

*NOTE: All classes are subject to change. Please call to register and confirm date and time. MAKING EFFECTIVE DECISIONS Friday, 23 January; 11:30 a.m. – 12:30 p.m.

The ability to make effective decisions reduces stress, increases effective communication and is a catalyst to success. This presentation defines problem solving and effective decision-making and guides participants through an eight-step decision making process. Presented by Hanscom's Military Family Life Counselor.

REPLENISHING YOUR SPIRIT : Tuesday, 27 January; 11:30 a.m.—12:30 p.m. Creative coping strategies to help us manage life's little bumps. ** EVERY TUESDAY! INDIVIDUAL TRANSITION PLAN CHECKLIST -- CAPSTONE VERIFICATION

All AF service members who completed Pre-separation counseling and TAP/GPS are required to complete DD Form 2958, Service Member's Individual Transition Plan Checklist (referred to as "Capstone"), prior to separation/retirement. This is a mandatory requirement for out-processing. Appointments are available every Tuesday, from 1:00 – 2:30 pm. Call 781-225-2765 to schedule an appointment with an A&FRC Consultant.

**PRIVATE SECTOR & FEDERAL RESUME CRITIQUE By "in person" appointment only Resumes are reviewed by an employment specialist with HR experience - get feedback to improve your format and content. Email your resume to 66.fss.fsfr.cmb@us.af.mil & receive a response within 7 business days. Prior attendance at A&FRC or TAP

Family Advocacy Outreach

CELL PHONE COLLECTION: The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg 1217. Please put each phone and its accessories in a sealed, plastic bag.

WIC, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. * **WIC** is located in Bldg 1507 *. **WIC** is on base the first and third **Wednesday** of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.

<u>First Connections-</u> Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website www.firstconnections.org or by calling 781-287-0221.

EMPLOYMENT READINESS

<u>From Army Times on Web</u>: Please see links below. Make sure you copy and paste the whole address.

http://www.armytimes.com/interactive/article/20141019/JOBS02/310190027/These-federal-contractors-hiring-vets-now

Also:

 $\underline{\text{http://www.armytimes.com/article/20141019/JOBS/310190026/Overseas-federal-contractor-jobs-common-industry}$

<u>Veterans Employment Center:</u> A new online resource, the Veterans Employment Center, officially launched on April 23, 2014! The site is the first interagency tool to bring both public and private job opportunities, a resume-builder, military skills translator and detailed career and training resources together in one place.

At the Joining Forces anniversary celebration, First Lady Michelle Obama stated, "Starting today, every single service member, every veteran, and every military family will have access to a new online tool that will revolutionize how you find jobs in both the public and private sectors.

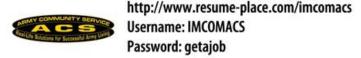
All you have to do is log on to ebenefits.va.gov."

This new eBenefits feature incorporates numerous tools and resources for job seekers, as well as employers who want high quality applicants. Veterans, service members and their spouses or dependents, who are looking for work, transitioning out of the military or changing careers are encouraged to utilize the Veterans Employment Center. Users can access the Skills Translator function to translate military terms to civilian skills or just go right to the Resume Builder tool. Resumes created on the site will be available to private and public sector employers who specifically want to hire veterans. Veterans Employment Center is found at http://www.ebenefits.va.gov. eBenefits Fact Sheet http://www.nvti.ucdenver.edu/home/buzz_xtra/eBenefits_factsheet.pdf
The Federal Resume Database:





150 Samples of Samples of Military Transition, Military Spouse, Student Veteran, and Government Federal Employee Federal Resumes From Current Titles and CD-ROMs by Kathryn Troutman



The Resume Place, Inc. -- www.resume-place.com -- (888) 480-8265

<u>Free Vocational Training for Veterans:</u> The Veterans Training School (VTS) is recruiting unemployed and under-employed Veterans for the following vocational free vocational programs: Apply today! Email Andrew Moyseowicz or call 617-371—1810. Find more online at www.nechv.org

<u>Career Opportunities:</u> An update that we now have a "Career Opportunities" link on our website which will have all the information regarding our current job opening, description, and how to apply... http://www.veteransinc.org/about-us/career-opportunities/

<u>Labor Ready</u>: Provides temp jobs to those interested in gaining work experience, want some extra cash, or need immediate income when between jobs or need seasonal work. Flexible work hours; get paid the same day. Over 600 locations throughout the United States. http://www.laborready.com/Temporary-Employment

The above information is provided as a community service. No endorsement of events, products or services by the DoD is implied or intended. For more information, contact the company directly.

Free Resume Help for Military Members: The below website is where Service Members can get free resume writing help and the course schedule. http://www.networkri.org/centers.htm

<u>USA JOB:</u> JOB OPPORTUNITIES ON THE BASE - Remember to go to <u>www.USAJOBS.GOV</u> and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site <u>www.USAJOBS.GOV</u> This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

Job Search: Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. https://erp.bah.com/hotjobs.htm

Website: Career Resources for Veterans: The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at http://www.sc.edu/career/Webresources/veterans.html

http://www.realwarriors.net/materials/order

Hanscom AFS: Resources http://www.hanscom.af.mil

Massachusetts Career Information System: http://masscis.intocareers.org/default.asp

Veterans Employment Services (978) 534-1481 x 117www.wmoore@detma.org

Orion International: info@orioninternational.com

RELOCATION READINESS

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets https://www.devens.army.mil or call 978-796-3023

Moving and Relocation Information: Terrific tips to make moving easier. http://afmove.hq.af.mil/Default.asp

TRICARE Information at Hanscom AFB:

Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

FORT DEVENS SERVICES:

<u>Fort Devens Mail and Distribution</u>: Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours.0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

Education Office: The 99th RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328,326, and 324. POC is Lee Achenback at 978-796-2968. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

Police Services Division: Fingerprinting 0930-1030 / 1500-1600 or By Appointment.

Police: 978-796-3333

Physical Security: 978-796-2061

Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596

Devens Legal: 978-796-2255 Education Office: 978-796-2331

AAFES / Clothing & Sales: 978-772-6838 / 2065

Photo Section DA Photo: 978-796-2559

Fort Devens ID Cards 978 - 796-2130, Building 683

Billeting: Bldg. 978-796-3201

Distance Learning Center: 978-796-3612 / 2605 / 2626

Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840

Vehicles: 978-796-2141

MASSACHUSETTS RESOURCES: USO New England: http://www.uso-

newengland.org/index.htm

Massachusetts Parks: www.state.ma.us/dem/forparks.htm
Massachusetts Wildlife: www.state.ma.us/dfwele/dfw

State of Massachusetts Child Care Finder: www.qualitychildcare.org Massachusetts Getaway Guide: http://www.mass-vacation.com/

Massachusetts's area Guides net: http://massachusetts.ags.myareaguide.com/

Boston and Local Area Concerts: http://www.bostonconcerts.com/